

DELIVERING CONTROL

Scurri Connect is customisable next generation delivery management software that puts you back in control of your business by cutting costs, coordinating carriers, scaling your capabilities, and enhancing your offer.



- Control costs**
 - ✓ Fully configurable automation
 - ✓ Tailor carrier selection in a sophisticated way
 - ✓ Faster labelling processes saves time
- Control your operations**
 - ✓ Automated carrier and service selection
 - ✓ Uniquely configurable rules
 - ✓ Leading monitoring and tracking capabilities
- Control your offer**
 - ✓ Simple and automated service offers
 - ✓ No-code rules engine
 - ✓ Customised checkout options
- Control issues**
 - ✓ Automated labeling system with pre-approval
 - ✓ Issues and inconsistencies are identified early on
 - ✓ Ongoing monitoring for constant optimisation
- Control growth**
 - ✓ Complimentary growth capabilities
 - ✓ Enterprise scale for all your delivery processes
 - ✓ International reach and cross-border capability
- Control experience**
 - ✓ Dramatically enhance your customer experience
 - ✓ Category-leading customer service
 - ✓ Industry-leading NPS and CSAT scores

Scurri Connect
Built for control, scaled for growth

+78 Highest NPS in category

97% Carrier network coverage

100% Cloud-based and client configurable

10%

Of overall delivery costs saved - up to 80p per parcel

50%

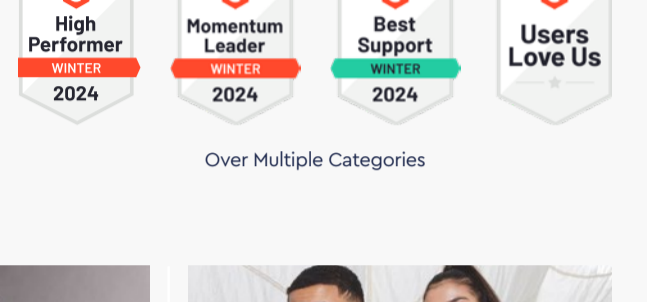
Reduction in implementation costs using Scurri solutions

85%

Faster shipment creation time using Scurri Connect

You're in good company
What customers say

Our customers trust Scurri to drive efficiencies that translate to real growth and profit. Hear directly from our customers about their experience with Scurri Connect.



“The people I've dealt with at Scurri have been phenomenal, they ask about the problems. There's always that commitment to making it as seamless as possible.”

Clifton Vaughan
CEO

“With Scurri Connect, everything is much quicker now. Once you've picked the product, printed the label, and dispatched the item, it's very smooth and quick.”

Orla Skally
Director of Operations

“Having Scurri Connect sit in the middle of our warehouse management system and our final mile carriers is really scalable. We just couldn't do the volumes we are doing now without it.”

Dean Jackson
Head of Logistics

“Scurri plays a large part in our business as a whole. ...as one of the most innovative businesses in the UK we look at Scurri as a partner who is matching our ambitions to lead change and lead the way to the top. I love working with Scurri.”

Kirsten Cunningham
Logistics Manager

“We love how much control and flexibility we have using the Scurri Connect API, it's so easy to use, as is the rules engine. Features like Rates reporting give us the power to analyse our carrier costs and make savings.”

Dean Johnson
eCommerce Executive

“Using Scurri Connect, we are able to connect to new international carriers easily. This makes it easier to give customers more options and a better customer experience.”

Niall Paterson
Director of Engineering

[READ MORE](#)

Why Scurri Connect?

We set the very highest standards of support with a knowledgeable, dedicated team empowered to solve any issue quickly and efficiently.

- Supported
 - Reliable
 - Connected
 - Secure
- Managing 150 million shipments annually

+78

NPS score for 2023

99.9%

Uptime for 2023

98%

CSAT & SLA



Carrier Network
Unrivalled scale and choice

With over 1,000 carrier services, both global and domestic, you can select the best carriers for your delivery needs and connect to them through a single Scurri API integration.

- International Network**
Easily connect to our international network of carriers and automate optimal carrier selection using our innovative rules engine
- Carrier Maintenance**
We take care of ongoing carrier maintenance and changes, allowing you to focus on your business
- Unrivalled Choice**
Carrier services also include: Same Day, Pallet, Next Day, 2 Man, Green/Carbon Neutral etc.
- Control Costs**
Remove the cost and complexity of managing multiple direct integrations

97%

Carrier Service Coverage

1,000+

Carrier Services

150m

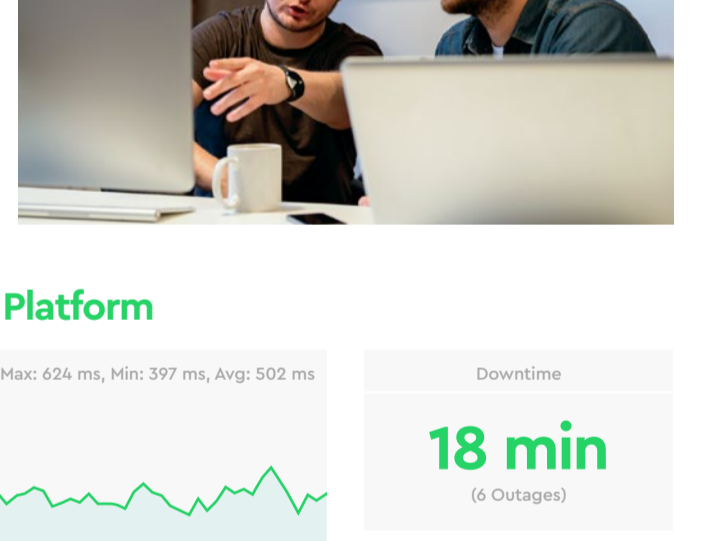
Delivery Experiences in 2023

United Kingdom

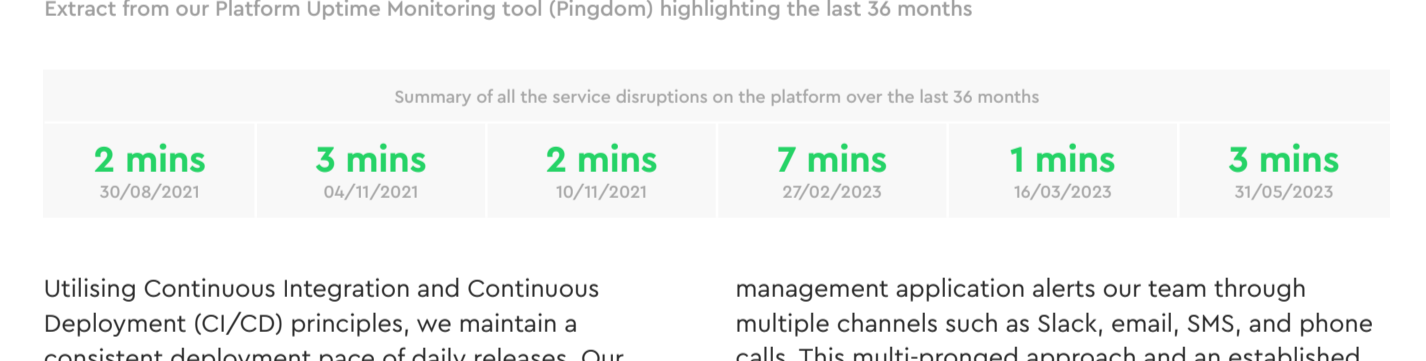
International

Guaranteed Reliability
Scurri Connect reliability

Hosted on AWS (eu-west-1), Scurri Connect ensures seamless performance even during peak times. We leverage dynamic load balancing, scaling our server instances to handle increased traffic effectively without compromising performance. Leveraging AWS Multi-Availability Zones (AZs), Scurri effectively shields against diverse system failures, ensuring our services remain available and resilient.



Scurri Connect: Delivery Management Platform



Utilising Continuous Integration and Continuous Deployment (CI/CD) principles, we maintain a consistent deployment pace of daily releases. Our zero-downtime release approach utilises the cluster of AWS server instances and load balancer, enabling us to roll out updates sequentially without interrupting any operation. This careful orchestration ensures that releases go unnoticed by our customers and any systems interfacing with Scurri Connect, maintaining a seamless user experience at all times.

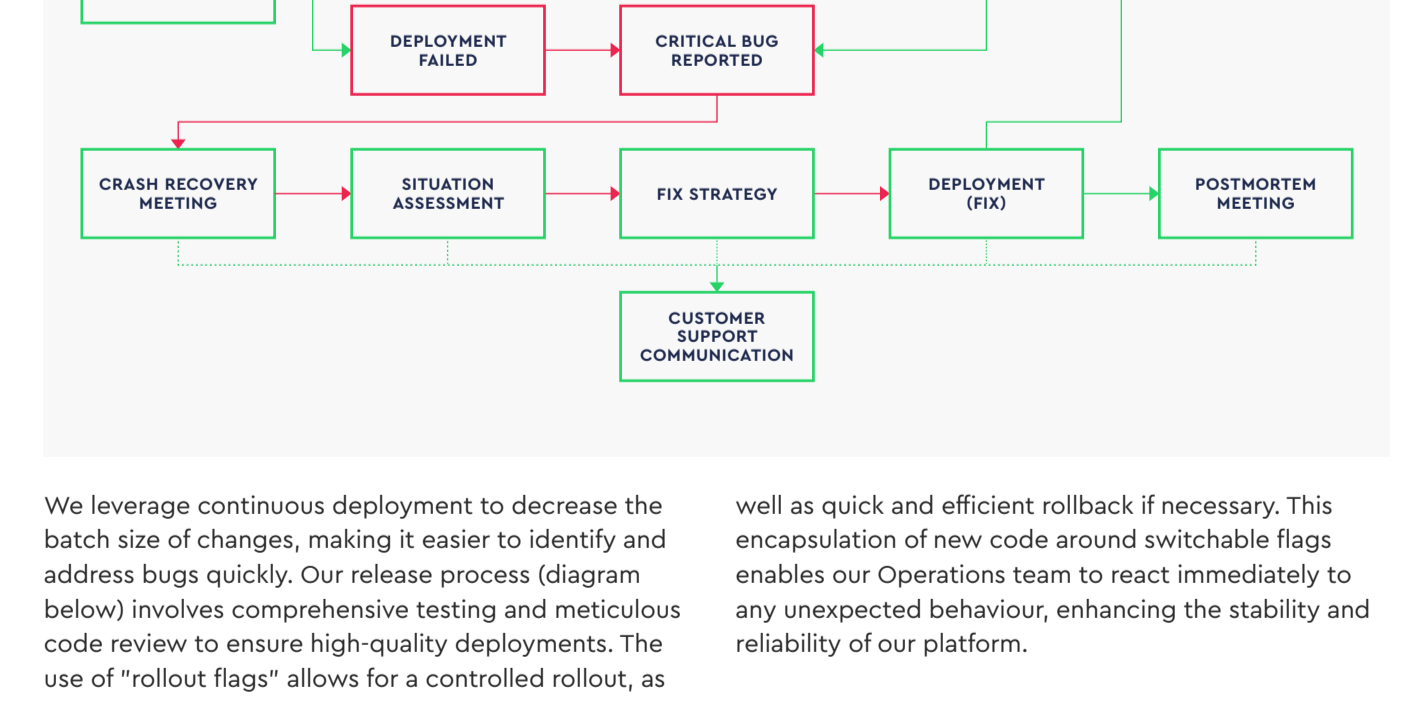
management application alerts our team through multiple channels such as Slack, email, SMS, and phone calls. This multi-pronged approach and an established escalation process ensure that incidents are acknowledged and addressed promptly.

Our comprehensive alerting system, which integrates AWS CloudWatch and Datadog Application Performance Management (APM), enables us to identify issues before they affect our customers. Instant alerts are triggered whenever any set threshold is breached, allowing us to respond rapidly and mitigate potential problems effectively.

Following the resolution of an incident, we adopt a learning-centric approach. The team prepares a post-mortem document outlining the root cause and deriving insights for future prevention. This document becomes a critical source of learning and helps us make necessary adjustments to prevent the recurrence of similar incidents.

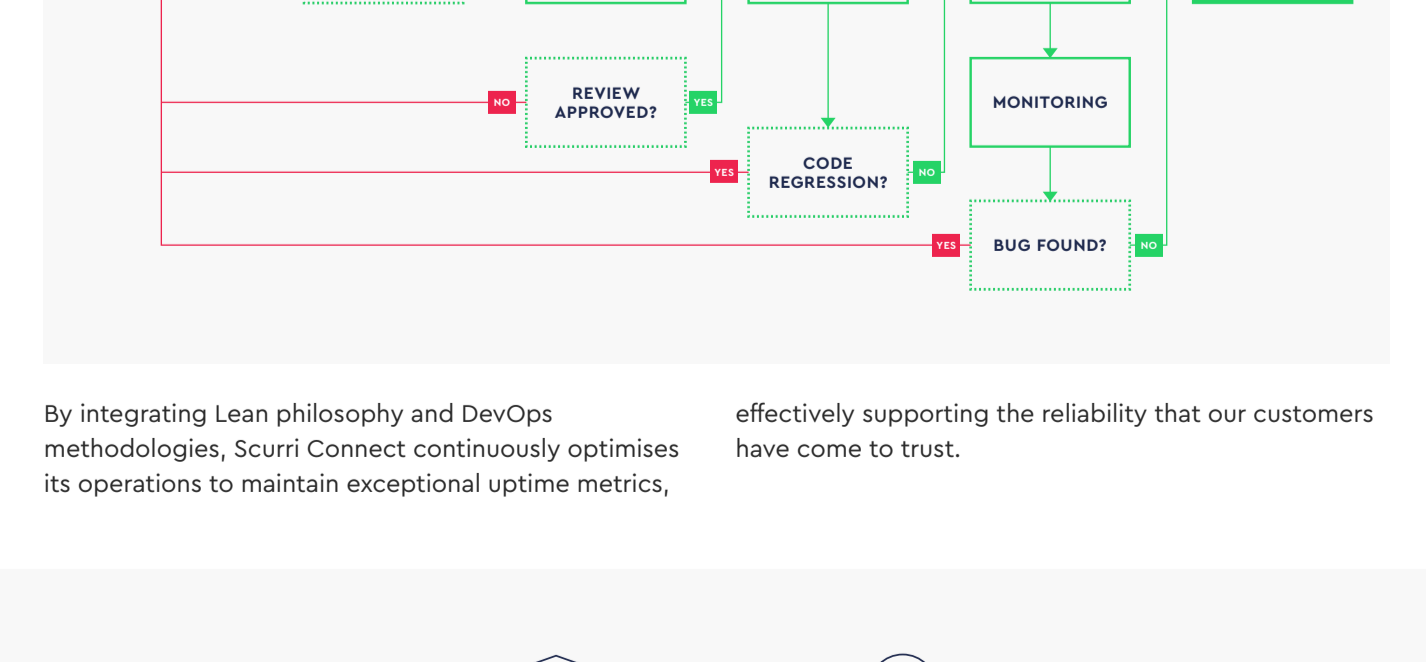
Our incident response protocol is triggered in the rare event of a service disruption. An integrated incident

framework (outlined below) is at the core of our ability to manage and resolve any incident or performance degradation swiftly.



We leverage continuous deployment to decrease the batch size of changes, making it easier to identify and address bugs quickly. Our release process (diagram below) involves comprehensive testing and meticulous code review to ensure high-quality deployments. The use of "rollout flags" allows for a controlled rollout, as

well as quick and efficient rollback if necessary. This encapsulation of new code around switchable flags enables our Operations team to react immediately to any unexpected behaviour, enhancing the stability and reliability of our platform.



By integrating Lean philosophy and DevOps methodologies, Scurri Connect continuously optimises its operations to maintain exceptional uptime metrics,

effectively supporting the reliability that our customers have come to trust.

Label

Ship

Track

Report